



Regional Service for Employment and Training

Murcia Region

Description of the organization

General description

SEF is the Regional body in charge of the promotion, development and enforcement of the regional labour policies related to: Employment, Career Orientation and Training. It belongs to the Regional Ministry of Employment, University and Business Sector.

SEF counts with 25 offices distributed throughout the Region and the National Reference Centre of Chemistry for Vocational Education and Training. There is more than 125 guidance counsellors distributed throughout the Region, which give advice and career orientation to unemployed people.

Its mission is related to the efficiency in the matching of offer and demand in the regional labour market promoting the required profiles and providing the subsequent training adjusted to the needs. In this sense, SEF joins training policies with social policies of stable and quality employment.

Horizontal principles that guide SEF actions: providing adequate and dignified jobs, favouring the promotion and training at work, ensuring equality between men and women at work.

SEF unifies regional resources and services related to employment. It coordinates its activities with the rest of the Public Administration Departments, being a vehicle of participation of social agents in the elaboration and design of strategies for employment and regional development.

Main areas as Regional Authority

a) Training for employment

- Passing the Annual Plan of Training for Employment.
- Elaboration of Vocational and Occupational training programs.
- Development of the Training National Programs at regional level.
- Management of VET centres.
- Planning, coordination and control of the formative actions of collaborating institutions.
- Informing on and disseminating on issues related to the labour market and training offers.
- Grants and aids to take part in courses or training experiences.
- Planning and implementation of training courses for unemployed people, workers, women, handicapped people or groups at risk of social exclusion.

B) Promotion of Employment

- Planning of the Regional Plan of Employment.
- Management of Integrated Services for Employment.

- Information, orientation, assistance and support to integrated unemployed and employed groups to facilitate their labour insertion and occupational improvement.
- Programs of promotion of self-employment.
- Programs to create stable work among unemployed groups.
- Programs of employment workshops, vocational training centres.
- Management of the network of employment offices in the Region of Murcia.
- Integration into EURES Network involving three types of services: information, advising and contracting.

Ambition at EU level

The Regional ministry of Economy has delivered a Regional Employment Strategy for 2020 based on a job creation of quality, which enables to consolidate the economic growth foreseen through measures in employment, work safety, relation with Labour market, training and entrepreneurship; apart from reinforce key economic sectors of the Region by qualifying their workers. The evaluation of the actions to be implemented is included, in order to adapt it to its performance. The document was defined with the participation of social stakeholders.

The strategic objectives are the following:

- Create jobs and activate long-term unemployed and first-job seekers
- Enhance the qualification to improve employability:
- Reform of the non-formal training system, delivered by regional service
- Adapt training to Labour Market requirements
- Achieve equal opportunities for all, supporting those that have more difficulties
- Commit with the job of quality
- Reduce temporal contracts
- Fight unregistered economy and unfair competition
- Increase work safety
- Promote corporate social responsibility (CSR)
- Involve social agents
- Improve public services of employment to be more efficient
- Support entrepreneurship and the consolidation of business initiatives

For that, regional programmes are going to be implemented in the field of employment (for young seekers, long-term unemployed and people in risk of social exclusion), job of quality (to support work safety, CSR, collective bargaining and fight against unregistered economy), non-formal, adult and vocational training (impulse of educational initiatives for employment, training offer adapted to employer's needs, introduce life-long learning and promote quality and innovation in employment) and entrepreneurship (training in entrepreneurial culture and support business creation simplifying the process, attracting talent and providing funding).

Throughout these activities, the Regional Service of Employment wants to achieve for 2020:

- 620.000 active workers (less than a 15% of unemployment rate)
- More than the 35% of the population will be qualified for the job they are performing
- 75% of the unemployed of the Region will receive individual and personal career orientation

Activities of success

SEF has been awarded at national level by the Spanish National Agency (“Servicio Español para la Internacionalización de la Educación” (SEPIE)):

- Best National Transfer of Innovation Project: “European Training Programme for the Qualification of NDT Personnel”, as leader.
- Best Pilot Project: “PROQUALINDT” for the developing of materials, currently in use all around Europe, to the training of Non-Destructive Techniques
- “Leonardo da Vinci” Award on Quality

SEF management system of training for employment is certified by ISO 9001:2008. It is applicable to the services provision of vocational education for employment to citizens:

- Training entities are registered and accredited
- Specialities and training courses supplied are accredited
- Vocational training projects are regularly follow up and evaluated



Recently SEF has been granted with the RegioStars 2017 award by the European Commission for its project “Coordination to improve gender-based violence victims’ labour market integration and social inclusion”. This is a special protocol establish between SEF and regional network of centers that support women victims of gender-based violence, to join forces for the training and orientation of this group of population to improve its chances of getting a job.

It was chosen among the 24 finalist, shortlisted from the 103 applications received. It was awarded also with the Public Choice Award!, receiving 11.973 votes in social media and from the attendants to the 2017 European Week of Regions and Cities.

Previous experience in European projects or projects in any other scope

SEF has taken part in many EU projects related to the competences attributed at regional level.

The projects implemented are of mobility or innovation. In total, SEF has participated to 23 projects. In the area of mobility, SEF has led 14 EU projects and participated to 4. In the area of innovation, SEF has led 4 EU projects and participated to 1. Currently SEF is partner in 3 Erasmus + KA2 Sector Skills alliances (innovation projects) and leads 1 as well.

Hereby you can find a brief summary of the projects implemented:

Year	Project title	Programme	Type	RoI
2017-2019	ICARO – Innovative Curriculum for Adults learners on soft skills	Erasmus+ KA2 Strategic partnership	Innovation, Adult education	Coordinator
2017-2019		Erasmus+ KA2 Strategic partnership	Innovation, Adult education	Partner
2016 - 2019	ECOSIGN: ECO-INNOVATION SKILLS FOR EUROPEAN DESIGNER	Erasmus+ KA2 - Sector Skills Alliances	Innovation	Partner
2016 - 2019	INDUSTRY 4.0 FOR WOOD AND FURNITURE MANUFACTURERS	Erasmus+ KA2 - Sector Skills Alliances	Innovation	Partner
2016	Mobility with High School of Chemistry Pardubice	Erasmus+ KA1	Mobility	Partner
2015	Mobility with National Institute of agrarian investigation	Erasmus+ KA1	Mobility	Partner
2014	Mobility for Chemistry and microbiologic analysis	Leonardo da Vinci	Mobility	Partner
2013-2011	PROQUALINDT Transferring European training programme for the qualification of NDT personnel	Leonardo da Vinci	Innovation	Leader
2012	Mobility with Tempo Libero, ARES and IZS (Italy)	Leonardo da Vinci	Mobility	Partner
2011-2009	European training programme for completing the requirements for quality welding under standard Series en iso 3834	Leonardo da Vinci	Innovation	Partner
2010	Introduction of European Dimension into Vocational Training”	Leonardo da Vinci	Mobility	Hosting partner
2009	From Reconnaissance to Recognition	Leonardo da Vinci	Mobility	Hosting partner
2008	Mobility with Educational centre of Boussens (FR) and LAFIKA (LT)	Leonardo da Vinci	Mobility	Partner
2007-2004	European training programme for the qualification of ndt personnel	Leonardo da Vinci	Innovation	Leader
2002-2001	New abilities acquisition: toxic and hazardous waste treatment plant operator	Leonardo da Vinci	Innovation	Leader
1994-1991	Implication of NDT in quality control of Industry	Eurotecnnet	Innovation	Leader

Additional info:

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